



Return Product Authorization and Procedure

Important: Deviation from the following procedure may result in a delay or rejection of your refund request.

Returns:

New items may be returned for any reason within 30 days for a full refund excluding shipping charges.

All returns must be pre-authorized. Contact Delta Kits to request a Return Authorization Number.

Re-pack in original cartons (if possible). Insure all packages over \$100.00 in value for the actual amount shown on the original invoice for that item. Damage incurred during shipping which is not covered by the carrier, will be the sole responsibility of the shipper. Be sure to pack all parts properly for shipping.

Items covered by the Delta Kits warranty and returned within the warranty period will be evaluated by Delta Kits, and may be repaired or replaced at the sole discretion of Delta Kits. Shipping charges will not be refunded.

All return items **must** be shipped prepaid. C.O.D. shipments will be refused.

All non-warranty items must be returned in new, unaltered condition.

Include this form, your return authorization number, and a copy of the original invoice, with the item to be returned. Failure to include this information may result in the delay or rejection of your refund request.

Send all returns to: Delta Kits, Inc.
Attn. Returns
1090 Bailey Hill Rd Ste A
Eugene, OR 97402

(Please fill out section below)

Reason for return (be specific): _____

Company Name: _____

Date: _____

Contact: _____

Phone: _____

Email: _____

RMA#: _____

Address: _____

City: _____

State: _____

Zip Code: _____

(For Delta Kits Use Only)

Authorization Date: _____

Approved By: _____